

37 Portland Road, Hove, East Sussex BN3 5DQ

T: 01273 933885

E: [info@offthefence.org.uk](mailto:info@offthefence.org.uk)

W: [offthefence.org.uk](http://offthefence.org.uk)



Mayor's Charity 2019-20-21-22



### **Volunteering at Antifreeze Project**

Project Antifreeze provides food, hot drinks, sleeping bags and hygiene items to the homeless through our evening outreach teams and our day centre on Portland Road. We also offer the support our service users need to find accommodation and keep it. We aim to help our clients thrive, not just survive. At project Antifreeze, we treat every service user as a valuable individual and never a statistic.

### **Role Description – Street Outreach Bag Distribution**

This is a key role for assisting with our street outreach support. It is an important role for the people who are homeless, rough sleeping and/or vulnerably housed who we meet on the streets of Brighton and Hove. The aim of the street outreach is to enable people on the streets to be valued and cared about, shown dignity and have access to practical provisions and support for housing and other essential services. To do this, we need help packing and distributing trolleys and bags to team members who serve on our outreach support Mon-Thurs evenings.

### **What you will be doing**

- Preparing/packing following items in suitable trolleys/bags for distribution to street outreach team members: hot drinks, snacks, hygiene items, clothing, sleeping bags & other practical provisions as appropriate
- Transporting trolleys/bags to various locations, mostly in central Brighton and Hove
- Helping to maintain a clean and safe environment in the center when preparing/packing items
- Adhering to relevant volunteer training and organisational policies

### **Skills, experience and qualities needed**

- Motivation to help improve the life experience of people who are homeless, rough sleeping and/or vulnerably housed
- Confident and careful driver with some knowledge of Brighton and Hove roads.
- Full clean driving license
- Able to complete relevant volunteer training at a suitable time (Mon-Fri day or eve)

### **When and where**

- Minimum 2hrs per week / Monday-Friday between 5.00-7.00pm
- Starting at Antifreeze Day Centre, 37 Portland Road, Hove, BN3 5DQ and travelling to locations in Brighton and Hove.

### **Support offered**

- Our Volunteer Coordinator will be your first contact and provide training and support when you are on your shift and for supervision check-ins at other times

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- Where the volunteer coordinator is not available, another member of staff will provide necessary support as appropriate

### Benefits of the role

- We trust you will have a rewarding experience of improving the life experience of people who are homeless, rough sleeping and/or vulnerably housed and who often have multiple and complex needs
- Possibility of sharing the love of Christ with those in need through prayer as appropriate
- Development of relevant skills and training i.e. health and safety, safeguarding, equality and diversity, managing tasks and communication skills etc
- Volunteer work references for use for future volunteer and/or paid work

### Other information

- In accordance with our COVID safety policy, and in particular relevance to coming into contact with clinically vulnerable people, we also ask that all volunteers have been fully vaccinated against COVID.
- We require volunteers to provide 2 character references from people who have known you and had regular contact with you for at least 6 months – this could be a friend, work colleague or supervisor. If you are part of a Christian community, we ask that you provide details of a church community or ministry leader as one referee.

### What to do if you're interested

1. Contact our volunteer coordinator Anna Muten via [anna.muten@offthefence.org.uk](mailto:anna.muten@offthefence.org.uk) or by calling 01273 774140.
2. Anna will then contact you and provide necessary application details.
3. Once we have received your completed application, you will be invited to have an informal chat to better understand your suitability for the role you have applied for and to check any other queries or support needs you may have.
4. Once references are completed, you will be invited for an initial trial shift and then be added to the relevant volunteer rota according to your availability.
5. DBS checks will be processed accordingly.

**We look forward to hearing from you!**